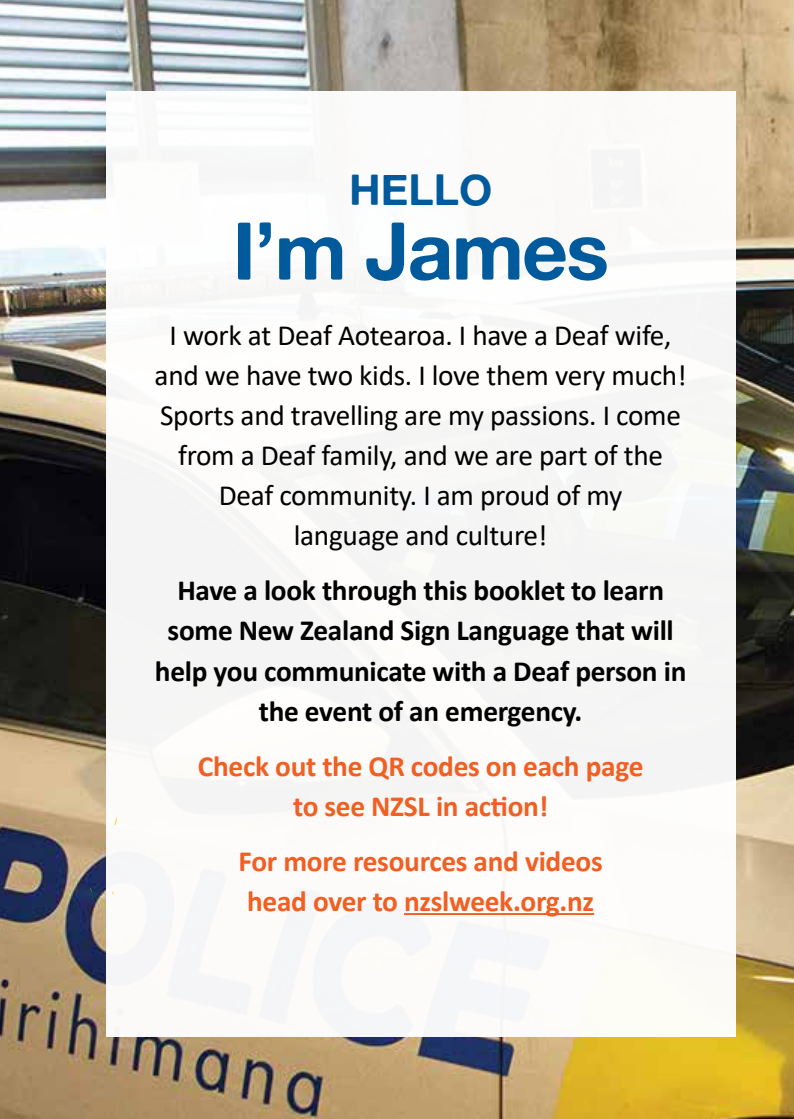
National Emergency Management Agency
Te Rākau Whakamarumaru

Deaf Aotearoa

Auckland Emergency Management
Tokonga Mate Ohotata o Tāmaki Makaurau



HELLO
I'm James

I work at Deaf Aotearoa. I have a Deaf wife, and we have two kids. I love them very much! Sports and travelling are my passions. I come from a Deaf family, and we are part of the Deaf community. I am proud of my language and culture!

Have a look through this booklet to learn some New Zealand Sign Language that will help you communicate with a Deaf person in the event of an emergency.

Check out the QR codes on each page to see NZSL in action!

For more resources and videos head over to nzslweek.org.nz

POLICE

Deaf Aotearoa is the Disabled People's Organisation (DPO) representing the voice of Deaf New Zealanders, and the national service provider for Deaf people in New Zealand. Deaf Aotearoa works closely with Deaf communities, government agencies and other organisations to increase awareness, promote NZSL and strengthen the rights of Deaf people. All Deaf Aotearoa profits go back to the Deaf community by way of improved services, sponsorship and donations.

Deaf Aotearoa's services include:

- **First Signs** – access to NZSL and language development for families of Deaf children aged 0 – 5.
- **Youth** – developing strong Deaf identities and leadership skills, and providing a youth internship programme.
- **Employment** – support for transition, job seeking, retaining employment and upskilling.
- **Hauora** – needs assessments, assistive equipment, and information and advice.
- **iSign** – NZSL interpreting services to facilitate communication between Deaf and hearing people.
- **Deaf Awareness and NZSL courses** – courses for organisations to learn about Deaf culture and NZSL. Courses are tailored the organisation's interests and the ways they engage with Deaf people.

Deaf Aotearoa is also the New Zealand representative to the World Federation of the Deaf.

For more information visit deaf.org.nz

National Emergency Management Agency
Te Rākau Whakamarumaru

The **National Emergency Management Agency** (NEMA) is the Government lead for emergency management. We help build a safe and resilient Aotearoa New Zealand by empowering communities before, during and after emergencies. We provide strategic leadership for risk reduction, readiness, response and recovery activities, and build emergency management capability and capacity. We promote greater community and individual resilience to disasters. We also oversee New Zealand's emergency management system to ensure that it operates as expected and to identify opportunities for improvement.

We work to ensure there is good understanding and co-ordination at local, regional and national levels, including among government, iwi, local government, private and community organisations.

We assist in identifying hazards and risks of national significance and provide guidance to Civil Defence and Emergency Management (CDEM) Groups and others on emergency management.

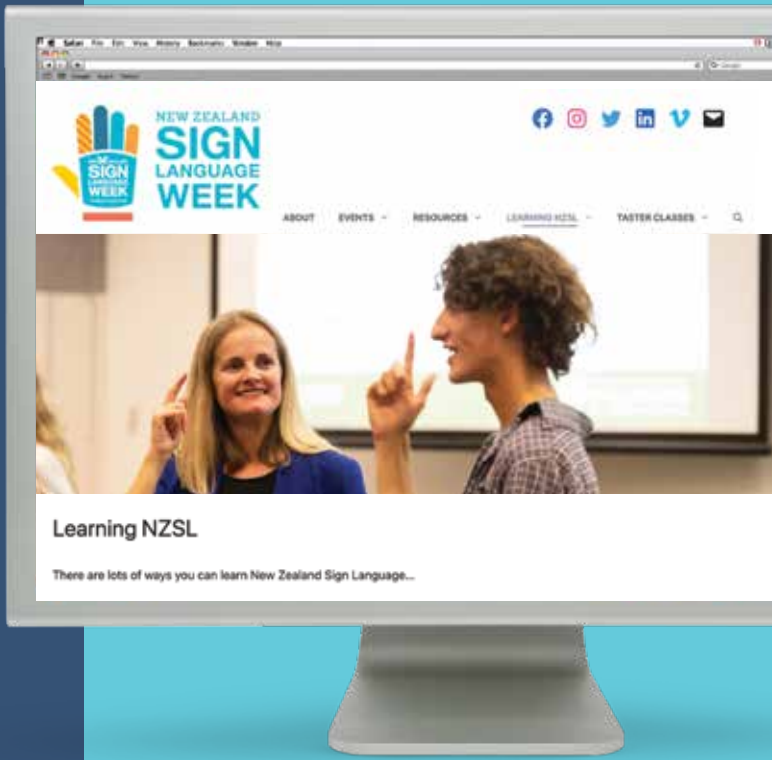
NEW ZEALAND

SIGN LANGUAGE IS ESSENTIAL

Every May, Deaf Aotearoa organises NEW ZEALAND SIGN LANGUAGE WEEK – a celebration of one of the country's official languages.

NZSL Week is a chance for the Deaf community to stand proud as Deaf, and to celebrate their language and culture. It also works to break down barriers, fears and misconceptions. NZSL Week lets Deaf New Zealanders put their hands up and be seen!

Our vision for NZSL Week is to increase awareness and understanding of NZSL and the Deaf community, and to empower and strengthen the Deaf community.



For more information visit
nzslweek.org.nz

How to communicate **with a Deaf person**

A conversation with a Deaf person is the same as a conversation with a hearing person – Deaf people just use different communication tools.

Like hearing people, Deaf people are unique individuals with interesting qualities and skills. They have families, jobs and hobbies.

You can communicate with Deaf people in several ways, including New Zealand Sign Language, spoken/written English or a mix of these.

Appropriate use of gesture, body language and facial expressions can also be very effective, as Deaf people communicate visually.

Not all Deaf people can lip read well. It's estimated 70% of lip reading is guesswork, even if the speaker articulates clearly. That's why relying solely on lip reading as a way to communicate isn't recommended.

Face the Deaf person and get their attention before speaking. Eye contact is very important so try to maintain it and don't turn away while the Deaf person is signing.

During an emergency press conference, the NATIONAL EMERGENCY MANGEMENT AGENCY will ensure that there is a New Zealand Sign Language Interpreter to fully communicate the information and actions that the public need to take.

A few tips for **Sign Language learners**

FACIAL EXPRESSIONS

Facial expressions are an important aspect of NZSL. In spoken languages, intonation is used to indicate what kind of sentence it is – a question or statement. NZSL shows intonation using facial expressions. Having a plain facial expression is like speaking with a monotonous voice. **It's boring!**

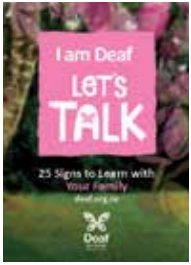
HAND POSITION

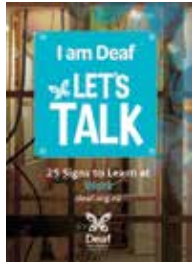
Articulating signs correctly is important – one small change to a handshape or location can make all the difference to your message.

WHICH HAND TO USE?

Your dominant hand (the one you write with) will be the most active hand. For some signs you'll need to use both hands.

It's helpful to see the signs in action – you can look up videos for these signs in the NZSL Dictionary online at nzsl.nz or download the app from Google Play and the Apple App store.





OTHER BOOKLETS IN THE SERIES are available online at nzslweek.org.nz/resources/

For hard copies please email nzsl@deaf.org.nz

25 Signs to Learn for EMERGENCIES

This is one of a series of booklets designed to introduce you to NZSL. It gives you a practical opportunity to quickly learn some basic vocabulary relevant to your environment.

Learn these signs and use them as often as you can. Tell your friends about them and share the wonderful gift of NZSL. Then you'll understand why 20,000 New Zealanders use it every day!

OTHER BOOKLETS AVAILABLE:

25 Signs to Learn with Your Family

25 Signs to Learn for Medical Situations

25 Signs to Learn at Work

25 Signs to Learn for the Weekend

25 Signs to Learn for Māori Concepts

25 Signs to Learn for First Signs Families

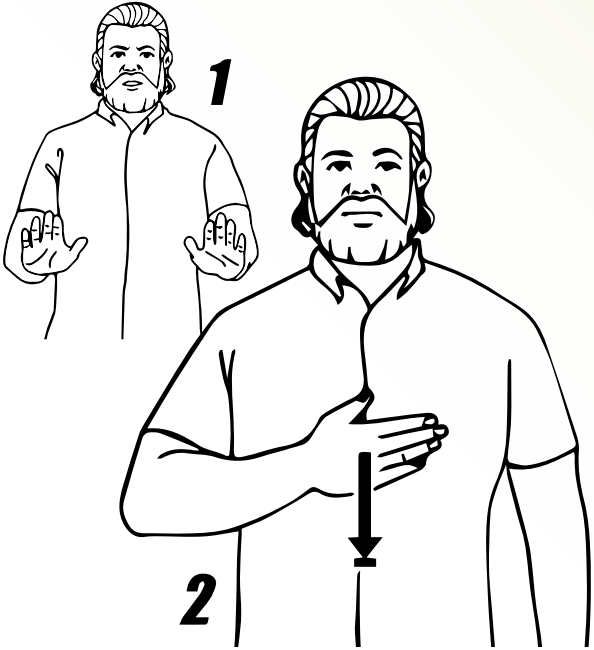
25 Signs to Learn for Bars and Restaurants

Evacuate
Putanga

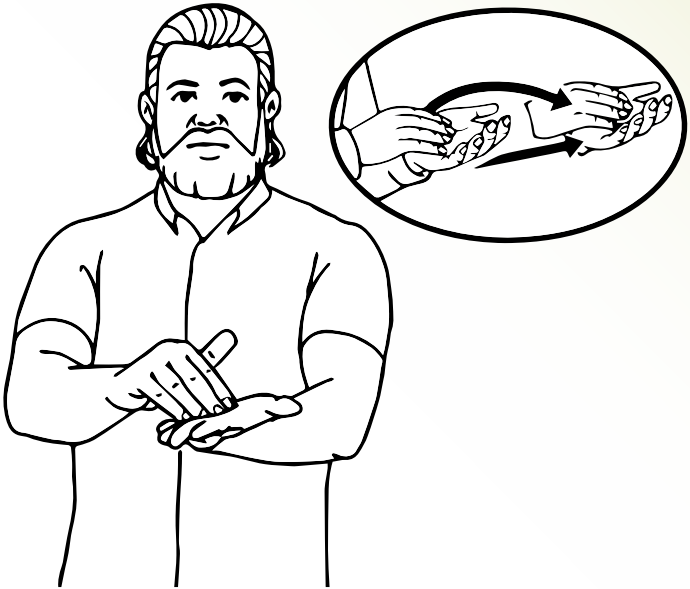
Quick
Tere

Stay
Noho

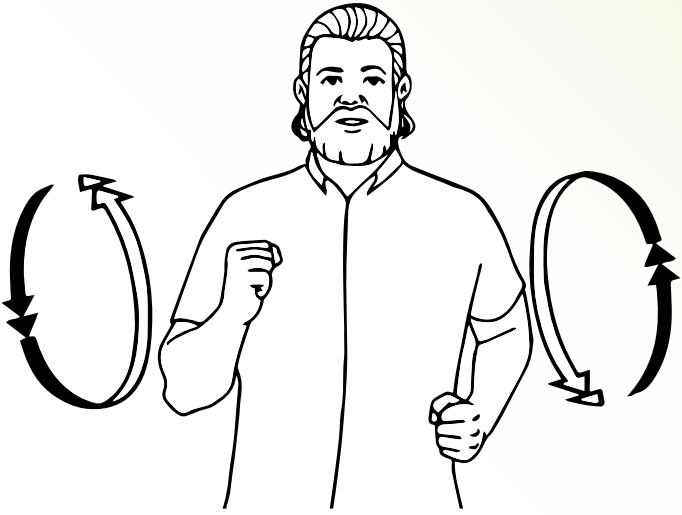
Stay calm
Noho tau



Help
Āwhina



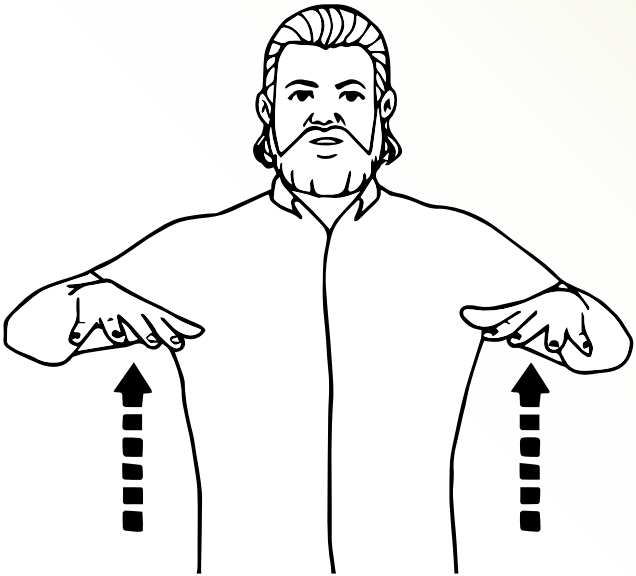
Run
Oma



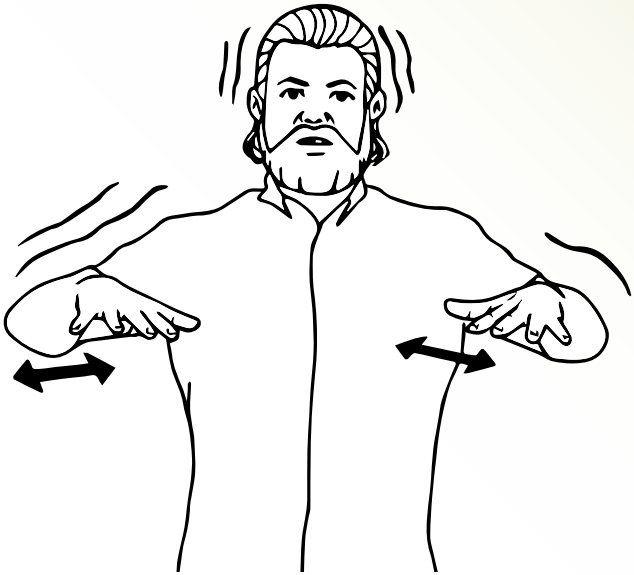
Go up to high ground
Rere ki ngā wāhi teitei

Tsunami
Tai āniwhaniwha

Flood
Waipuke



Earthquake
Rū whenua



Strong wind
Hau

CALL 111
FIRE AND EMERGENCY
FIRE RESCUE

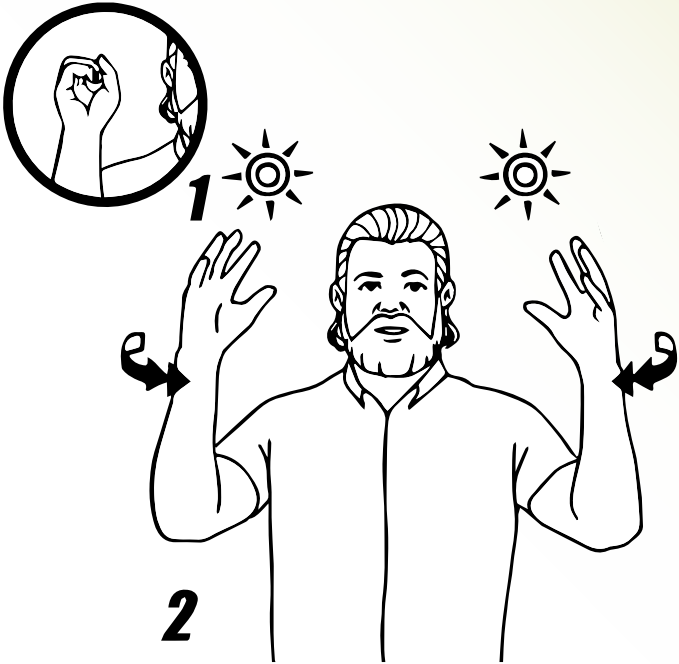
Fire
Ahi

POLICE
Ngā Pirihimana o Aotearoa
POLICE

Police
Pirihimana

140

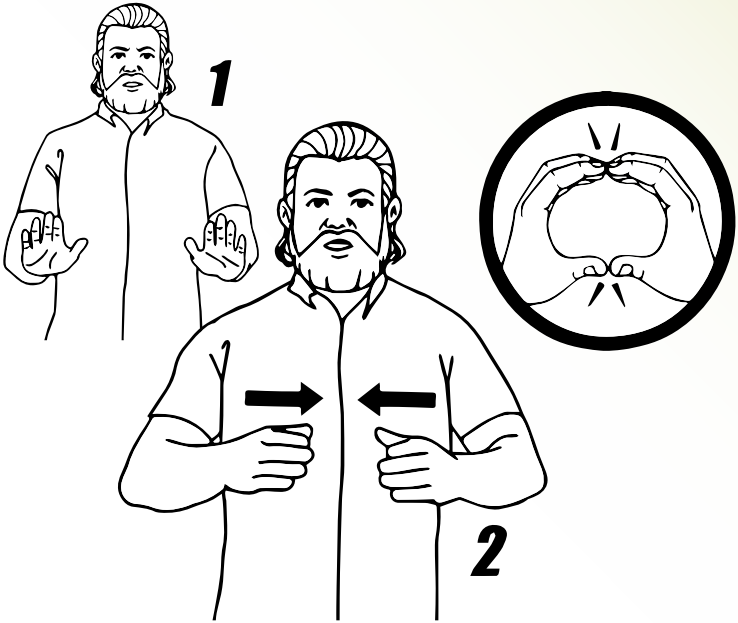
Ambulance
Waka tūroro



Alright?
Kei te pai

Where?
Kei hea

Stay together
Nohotahi



Family
Whānau

Neighbours
Te taha

Pet
Pōtiki

Food
Kai

Water
Wai

Power
Hiko

Phone
Waea

Search

Internet
Ipurangi

Thanks!

This booklet is a collaboration between Deaf Aotearoa, National Emergency Management Agency and Auckland Emergency Management. Thank you for the opportunity to collaborate to develop this booklet.

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New Zealand Government

DONATE NOW Raisely

https://www.supportdeafaotearoa.org.nz/

For more information visit deaf.org.nz

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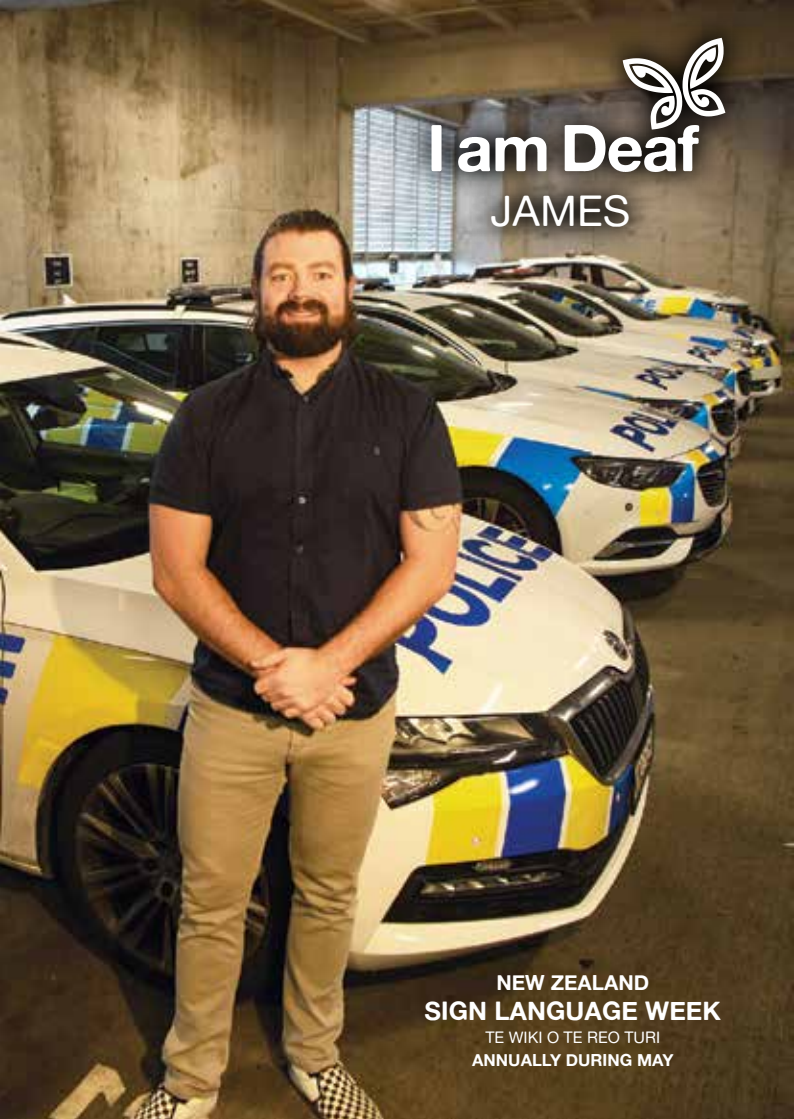
arumaru
GET READY
Emergencies c
You car
d | Me takatū


I am Deaf
JAMES
POLICE
NEW ZEALAND
SIGN LANGUAGE WEEK
TE WIKI O TE REO TURI
ANNUALLY DURING MAY